

Quality Policy

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COMPETENCY
CAPACITY
COMMITMENT



Quality Policy

From mining, ports, marine and industrial projects to renewables – BG&E Resources delivers world-class engineering to help clients optimise the performance of assets and improve productivity and safety. We design state-of-the-art facilities and connect facilities to transport infrastructure, while providing robust shareholder returns, local employment opportunities and sustainable outcomes for communities.

We aim to provide customers with high quality, pragmatic and innovative designs. We pride ourselves on solving the most complex engineering challenges. Our core values of **Adaptable, Accountable, Thriving, Empowering and Integrity** are the guide to everything we do relating to our people and our business.

Our Quality Commitments:

BG&E Resources will:

- Maintain and continuously improve the quality management system to comply with the ISO 9001:2015 Standard.
- Understand and meet our customer's needs and requirements.
- Ensure our team have the resources and skills they need to deliver the optimal design outcome.
- Build awareness of the quality management system with our team, contractors, customers and suppliers.
- Actively seek performance feedback from our customers and address opportunities for improvement.
- Set clear objectives and targets for improvement and encourage the team to participate in quality improvement initiatives.

Management Responsibilities:

To achieve these commitments, the management team will:

- Promote and demonstrate an effective quality assurance culture.
- Listen and act on employee contributions.
- Encourage on-going knowledge and skills development and the sharing of knowledge.
- Provide adequate resources to maintain and continually improve the quality management system.

Employee Responsibilities:

To achieve these commitments, the team will:

- Demonstrate a professional attitude and taking pride in what we do.
- Engage in on-going learning and development and seek to share knowledge.
- Contribute to the BG&E Resources quality culture.
- Follow relevant processes and procedures and report system non-conformances and complaints.

Craig Bloxham
Managing Director

Document Control				
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